

## Particulars

<b>Organisation Name</b>	Coles Supermarkets Pty Ltd
<b>Corporate Website Address</b>	<a href="http://www.coles.com.au">http://www.coles.com.au</a>
<b>Primary Activity or Product</b>	Wholesaler and/or Retailer
<b>Related Company(ies)</b>	None
<b>Country Operations</b>	Australia
<b>Membership Number</b>	3-0030-10-000-00
<b>Membership Type</b>	Ordinary Members
<b>Membership Category</b>	Retailers
<b>Primary Contacts</b>	Jackie Healing <b>Address:</b> 800 Toorak Rd Hawthorn East VIC Australia 3123
<b>Person Reporting</b>	Andrea Currie

## Related Information

### Other information on palm oil:

[Click here to visit the URL](#)

<b>Reporting Period</b>	01 July 2012 - 01 July 2013
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## Retailers

### Operational Profile

#### 1. Main activities within retailing

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#### - Others:

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### Operations and Certification Progress

#### 2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

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#### 3. Total volume of all palm oil products used in the year in your own brand products:

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##### 3.1. Total volume of Crude Palm Oil used in the year:

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##### 3.2. Total volume of Palm Kernel Oil used in the year:

413

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##### 3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

6400

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##### 3.4. Total volume of all palm oil and palm oil derived products you used in the year:

6813

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#### 4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified:

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##### 4.1. Book & Claim

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##### 4.2. Mass Balance

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##### 4.3. Segregated

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##### 4.4. Identity Preserved

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##### 4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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**5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:**

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**5.1. Book & Claim**

413

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**5.2. Mass Balance**

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**5.3. Segregated**

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**5.4. Identity Preserved**

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**5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:**

413

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**6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:**

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**6.1. Book & Claim**

6400

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**6.2. Mass Balance**

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**6.3. Segregated**

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**6.4. Identity Preserved**

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**6.4. Total volume of palm-based derivatives and fractions included in the products sold in the reporting year in your own brand business**

6400

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**7. Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

No

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**Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8**

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## Time-Bound Plan

**8. Date expected to start (or year stated) using RSPO-certified oil palm products – own brand**

2012

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**9. Date expected to be (or already) using 100% RSPO certified oil palm products from any supply chain option – own brand**

2012

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**10. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2015

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**11. Does your company use palm oil in products you manufacture on behalf of other companies?**

No

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**12. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell**

2025

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**13. Do your (own brand) commitments cover your companies global use of palm oil?**

Yes

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**14. Which countries that your organization operates in do the above own-brand commitments cover?**

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**15. What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%)**

- 2012 covered entire palm oil and palm kernel oil use with book & claim certificates.
  - 2013 action plans in place with own brand suppliers to convert to mass balance at minimum, where sustainable palm oil options exist.
  - 2015 all own brand products use mass balance CSPO/PKO at minimum, where sustainable options exist.
  - working towards all own brand products use segregated or IP CSPO/PKO, where sustainable options exist, target date 2020.
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**16. Does your company have a timebound plan for the use of palm oil in the products you sell on behalf of other companies?**

No

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## Actions for Next Reporting Period

**17. Outline actions that will be taken in the coming year to promote sustainable palm oil use along the supply chain**

1. Hold a sustainable palm oil summit for own brand suppliers using palm oil, along with sustainable palm oil ingredient suppliers.
  2. Widely distribute a list of sustainable palm oil ingredient suppliers in the region to our own brand suppliers.
  3. Put in place timebound action plans with all own brand suppliers using PO/PKO.
  4. Actively manage the transtion to mass balance CSPO/PKO in own brand products by Dec 2014.
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## Reasons for Non-Disclosure of Information

18. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

We are unable to commit to the use of CSPO/PKO in proprietary brand products we sell. The decision to convert must rest with the brand owner.

However we see encouraging signs from our major trading partners using palm oil/palm kernel oil of their progress towards CSPO/PKO.

## Trademark Related

19. Please state product range(s) and date(s) started or expected to start using trademark

We have no firm plans to use the trademark to date. We call out the presence of CSPO/PKO in ingredient lists.

Year:

2020

20. Do you undertake or support any projects on sustainable palm oil that have not been captured in this report?

No

## Application of Principles & Criteria for all members sectors

21. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

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Water, land, energy and carbon footprints policy

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Ethical conduct and human rights policy

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

Labour rights policy

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

Stakeholder engagement policy

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21.1. Please specify if/when you intend to develop one

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**22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?**

- We track progress on water, land, energy and carbon use.
  - We audit first tier suppliers in high risk countries for appropriate human and labour rights.
  - We actively participate in industry sustainability groups.
  - We work with NGOs and suppliers to promote CSPO.
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**23. Are you sourcing 100% physical CSPO?**

No

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**Your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance**

See answer to Q 15

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## Challenges

### 1. Significant economic, social or environmental obstacles

- significant lack of CSPO/PKO ingredients at an affordable price in Australia, due to lower volumes used compared with other regions.
- lack of access to SCC audit options and significant costs associated with this, particularly for small to medium sized manufacturers who comprise the majority of our own label supply base.
- unnecessary compliance requirements in the SCC process such as RSPO membership which add time and cost

Coles is searching out CSPO/PKO ingredient suppliers and providing comprehensive lists to our own brand manufacturers. We are talking with service providers regarding group certification to reduce cost and complexity for our own brand suppliers.

### 2. How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

No

#### Robust:

Yes

#### Simpler to Comply to:

No

### 3. How has your organization supported the vision of RSPO to transform markets?

Coles is working at a local level, connecting our own brand manufacturers with CSPO/PKO ingredient suppliers in the region.  
We work with NGOs and industry bodies to heighten awareness and reduce barriers to uptake of CSPO/PKO.